



ARBUTHNOT LATHAM

Bankers since 1833

## Digital Performance Statistics

### Arbuthnot Latham Open Banking (1 October 2025 to 31 December 2025)

Day	Availability Statistics		Performance Statistics	
	Uptime (%)	Downtime (%)	Dedicated Interface	
			AISP response (milliseconds)	Error response rate (%)
1	100	0	496	0.03
2	100	0	488	0.00
3	100	0	495	0.03
4	100	0	507	0.00
5	100	0	488	0.01
6	100	0	475	0.27
7	100	0	526	0.09
8	100	0	505	0.77
9	100	0	459	0.54
10	100	0	508	0.03
11	100	0	482	0.00
12	100	0	490	0.00
13	99.93	-0.07	545	0.02
14	100	0	524	0.17
15	100	0	566	0.05
16	100	0	557	0.08
17	100	0	565	0.01
18	100	0	563	0.01
19	100	0	560	0.01
20	100	0	555	0.06
21	100	0	542	0.01
22	100	0	544	0.01
23	100	0	504	0.01
24	100	0	507	0.01
25	100	0	516	0.00
26	100	0	521	0.00
27	100	0	523	0.02
28	100	0	542	0.02
29	100	0	516	0.08
30	100	0	482	0.00
31	100	0	528	0.03
32	100	0	574	0.03
33	100	0	574	0.03
34	100	0	587	0.05
35	100	0	478	0.05
36	100	0	509	0.06
37	100	0	523	0.06
38	100	0	448	0.04
39	100	0	446	0.03
40	100	0	452	0.03

41	100	0	452	0.03
42	100	0	455	1.08
43	100	0	481	0.14
44	100	0	479	0.16
45	100	0	502	0.04
46	100	0	485	0.02
47	100	0	486	0.02
48	100	0	499	0.07
49	100	0	478	0.14
50	100	0	483	3.00
51	100	0	487	3.51
52	100	0	517	0.33
53	100	0	476	0.01
54	100	0	567	0.01
55	100	0	581	0.47
56	100	0	547	0.02
57	100	0	460	0.11
58	100	0	433	0.05
59	100	0	443	0.02
60	100	0	456	0.02
61	100	0	447	0.02
62	100	0	472	0.03
63	100	0	515	0.03
64	100	0	507	0.02
65	100	0	494	0.03
66	100	0	447	0.04
67	100	0	441	0.58
68	100	0	422	0.09
69	100	0	424	0.06
70	100	0	428	0.01
71	100	0	492	0.02
72	100	0	487	0.04
73	100	0	482	0.04
74	100	0	496	0.04
75	100	0	458	0.01
76	100	0	458	0.01
77	100	0	513	0.02
78	100	0	506	0.07
79	100	0	504	0.02
80	100	0	488	0.01
81	100	0	505	0.01
82	100	0	559	0.01
83	99.86	-0.14	595	0.01
84	100	0	539	0.01
85	100	0	618	0.01
86	100	0	519	0.01
87	100	0	660	0.01
88	100	0	498	0.01
89	100	0	569	0.02
90	100	0	542	0.01
91	100	0	516	0.02
92	100	0	539	0.02

**Arbuthnot Latham Online and Mobile Banking (1 October 2025 to 31 December 2025)**

Day	Availability Statistics				Performance Statistics	
	Online Banking		Mobile Banking		Online Banking	Mobile Banking
	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)
1	100	0	100.00	0	688	782
2	97.5	-2.5	100.00	0	619	827
3	100	0	100.00	0	617	723
4	99.93	-0.07	99.86	-0.14	563	668
5	99.93	-0.07	100.00	0	589	839
6	100	0	100.00	0	681	873
7	100	0	100.00	0	718	761
8	100	0	100.00	0	646	549
9	100	0	100.00	0	602	547
10	100	0	100.00	0	622	485
11	100	0	100.00	0	546	537
12	100	0	100.00	0	616	532
13	99.93	-0.07	99.93	-0.07	652	534
14	100	0	100.00	0	593	522
15	100	0	100.00	0	586	517
16	100	0	100.00	0	589	521
17	100	0	100.00	0	615	531
18	100	0	100.00	0	563	528
19	100	0	100.00	0	563	508
20	100	0	100.00	0	601	517
21	100	0	100.00	0	626	565
22	100	0	100.00	0	583	521
23	100	0	100.00	0	558	534
24	100	0	100.00	0	584	519
25	100	0	100.00	0	557	514
26	100	0	100.00	0	558	514
27	100	0	100.00	0	596	524
28	100	0	100.00	0	605	526
29	100	0	100.00	0	656	575
30	100	0	100.00	0	737	640
31	100	0	100.00	0	604	602
32	99.79	-0.21	99.86	-0.14	541	639
33	100	0	99.86	-0.14	547	634
34	100	0	100.00	0	557	621
35	100	0	100.00	0	593	497
36	100	0	100.00	0	637	516
37	100	0	100.00	0	660	522
38	100	0	100.00	0	650	537
39	100	0	100.00	0	569	499
40	100	0	100.00	0	564	495
41	100	0	100.00	0	591	495
42	100	0	100.00	0	663	520
43	100	0	100.00	0	699	516
44	100	0	100.00	0	704	520
45	100	0	100.00	0	702	526
46	100	0	100.00	0	685	523
47	100	0	100.00	0	1080	894
48	100	0	100.00	0	656	583

49	100	0	100.00	0	647	543
50	100	0	100.00	0	604	517
51	100	0	100.00	0	599	491
52	100	0	100.00	0	603	567
53	100	0	100.00	0	558	573
54	100	0	100.00	0	606	628
55	100	0	100.00	0	681	645
56	100	0	100.00	0	675	577
57	100	0	100.00	0	664	600
58	100	0	100.00	0	661	555
59	100	0	100.00	0	700	569
60	100	0	100.00	0	726	560
61	100	0	100.00	0	722	559
62	100	0	100.00	0	760	557
63	100	0	100.00	0	709	505
64	100	0	100.00	0	683	538
65	100	0	100.00	0	710	599
66	100	0	100.00	0	730	559
67	97.6	-2.4	97.60	-2.4	711	557
68	100	0	100.00	0	640	572
69	100	0	100.00	0	690	554
70	100	0	100.00	0	667	564
71	100	0	100.00	0	693	585
72	100	0	100.00	0	693	601
73	100	0	100.00	0	712	562
74	100	0	100.00	0	663	512
75	100	0	100.00	0	648	490
76	100	0	100.00	0	643	498
77	100	0	100.00	0	643	467
78	100	0	100.00	0	573	469
79	100	0	100.00	0	610	505
80	100	0	100.00	0	592	561
81	100	0	100.00	0	486	513
82	100	0	100.00	0	571	498
83	100	0	100.00	0	654	557
84	100	0	100.00	0	614	566
85	100	0	100.00	0	507	642
86	100	0	100.00	0	623	576
87	100	0	100.00	0	717	712
88	100	0	100.00	0	705	592
89	100	0	100.00	0	803	638
90	100	0	100.00	0	759	575
91	100	0	100.00	0	584	536
92	100	0	100.00	0	723	600