



ARBUTHNOT LATHAM

Bankers since 1833

Digital Performance Statistics

Arbuthnot Latham Open Banking (1 October 2021 to 31 December 2021)

Day	Availability Statistics		Performance Statistics	
	Uptime (%)	Downtime (%)	Dedicated Interface	
			AISP response (milliseconds)	Error response rate (%)
1	100	0	480	0.00
2	100	0	500	0.00
3	88.47	-11.53	504	2.26
4	100	0	521	0.00
5	100	0	487	0.00
6	100	0	471	0.00
7	100	0	456	0.00
8	100	0	445	0.00
9	100	0	505	0.00
10	100	0	553	0.00
11	100	0	565	0.00
12	100	0	568	0.00
13	100	0	486	0.00
14	100	0	479	0.00
15	100	0	472	0.00
16	100	0	495	0.00
17	100	0	509	0.00
18	100	0	500	0.00
19	100	0	462	0.00
20	100	0	470	0.00
21	100	0	464	0.00
22	99.93	-0.07	467	0.00
23	100	0	448	0.00
24	100	0	466	0.00
25	100	0	465	0.00
26	100	0	463	0.00
27	100	0	474	0.00
28	100	0	508	0.00
29	100	0	512	0.00
30	100	0	562	0.00
31	100	0	467	0.00
32	100	0	445	0.00
33	100	0	473	0.00
34	100	0	450	0.00
35	100	0	484	0.00
36	100	0	458	0.00
37	100	0	458	0.00
38	100	0	463	0.00
39	100	0	446	0.00
40	100	0	482	0.00
41	99.93	-0.07	545	0.00
42	100	0	460	0.00

43	100	0	456	0.00
44	100	0	494	0.00
45	100	0	484	0.00
46	100	0	509	0.00
47	100	0	498	0.00
48	100	0	481	0.00
49	100	0	483	0.00
50	100	0	471	0.00
51	100	0	478	0.00
52	100	0	537	0.00
53	99.93	-0.07	497	0.00
54	100	0	513	0.00
55	100	0	483	0.00
56	100	0	477	0.00
57	100	0	499	0.00
58	100	0	480	0.00
59	100	0	487	0.00
60	100	0	482	0.00
61	100	0	484	0.00
62	100	0	477	0.00
63	100	0	472	0.00
64	100	0	472	0.00
65	100	0	464	0.00
66	100	0	472	0.00
67	100	0	453	0.00
68	100	0	457	0.00
69	100	0	490	0.00
70	100	0	512	0.00
71	100	0	507	0.00
72	100	0	493	0.00
73	100	0	521	0.00
74	100	0	501	0.00
75	100	0	523	0.00
76	100	0	489	0.00
77	100	0	514	0.00
78	100	0	547	0.00
79	100	0	535	0.00
80	100	0	544	0.00
81	100	0	522	0.00
82	100	0	500	0.00
83	100	0	508	0.00
84	100	0	514	0.00
85	100	0	487	0.00
86	100	0	473	0.00
87	100	0	489	0.00
88	100	0	472	0.00
89	100	0	464	0.00
90	100	0	444	0.00
91	100	0	561	0.00
92	100	0	516	0.00

Arbuthnot Latham Online and Mobile Banking (1 October 2021 to 31 December 2021)

Day	Availability Statistics				Performance Statistics	
	Online Banking		Mobile Banking		Online Banking	Mobile Banking
	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)
1	100	0	100	0	1090	345
2	100	0	100	0	1060	366
3	100	0	100	0	1060	372
4	100	0	100	0	1180	364
5	100	0	100	0	1300	346
6	100	0	100	0	1320	348
7	100	0	99.93	0.07	1280	360
8	100	0	100	0	1260	348
9	99.93	0.07	99.93	0.07	1230	351
10	100	0	100	0	1260	354
11	100	0	100	0	1330	360
12	99.93	0.07	100	0	1290	377
13	100	0	100	0	1050	364
14	99.93	0.07	100	0	1080	362
15	100	0	100	0	1070	359
16	100	0	74.51	25.49	1130	247
17	100	0	100	0	1140	323
18	100	0	100	0	1050	313
19	100	0	100	0	992	311
20	99.93	0.07	100	0	945	359
21	100	0	100	0	982	314
22	100	0	100	0	1020	326
23	100	0	100	0	926	340
24	100	0	100	0	787	357
25	100	0	100	0	796	352
26	100	0	100	0	762	367
27	100	0	100	0	755	368
28	100	0	100	0	752	376
29	100	0	100	0	752	362
30	100	0	100	0	786	369
31	100	0	100	0	735	301
32	100	0	100	0	881	291
33	100	0	100	0	861	308
34	100	0	100	0	824	327
35	100	0	100	0	763	316
36	99.65	0.35	100	0	836	302
37	99.93	0.07	100	0	757	310
38	100	0	100	0	753	311
39	100	0	100	0	786	324
40	100	0	100	0	780	332
41	100	0	100	0	852	592
42	100	0	99.65	0.35	799	588
43	100	0	100	0	796	337
44	100	0	100	0	629	371
45	100	0	100	0	741	359
46	100	0	100	0	774	318
47	100	0	100	0	720	310
48	100	0	100	0	819	301

49	99.37	0.63	100	0	844	288
50	100	0	100	0	835	301
51	100	0	88.06	11.94	789	299
52	100	0	100	0	903	327
53	99.58	0.42	100	0	898	330
54	99.31	0.69	100	0	1000	338
55	100	0	100	0	1020	340
56	99.93	0.07	100	0	1030	347
57	100	0	100	0	770	345
58	100	0	100	0	712	354
59	100	0	100	0	705	355
60	100	0	100	0	749	345
61	99.17	0.83	100	0	863	356
62	100	0	100	0	945	371
63	100	0	100	0	762	365
64	100	0	100	0	818	375
65	100	0	100	0	781	352
66	100	0	100	0	778	339
67	100	0	100	0	775	323
68	99.72	0.28	100	0	877	329
69	99.93	0.07	100	0	1020	351
70	100	0	100	0	1070	334
71	100	0	100	0	1210	343
72	100	0	100	0	1160	333
73	99.93	0.07	100	0	1210	316
74	100	0	100	0	1250	298
75	100	0	99.93	0.07	1250	356
76	100	0	100	0	1120	298
77	100	0	100	0	1100	342
78	98.96	1.04	100	0	1140	321
79	100	0	100	0	1110	295
80	100	0	100	0	1130	283
81	100	0	100	0	1190	302
82	100	0	100	0	1110	316
83	100	0	100	0	1120	315
84	99.93	0.07	100	0	1190	333
85	99.93	0.07	100	0	1230	347
86	100	0	100	0	1290	345
87	100	0	100	0	1250	367
88	100	0	100	0	1160	352
89	100	0	100	0	928	332
90	100	0	100	0	946	314
91	99.93	0.07	100	0	1100	433
92	100	0	100	0	904	358