



ARBUTHNOT LATHAM

Bankers since 1833

Digital Performance Statistics

Arbuthnot Latham Open Banking (1 July 2025 to 30 September 2025)

Day	Availability Statistics		Performance Statistics	
	Uptime (%)	Downtime (%)	Dedicated Interface	
			AISP response (milliseconds)	Error response rate (%)
1	100	0	481	0.03
2	100	0	466	0.04
3	100	0	465	0.01
4	100	0	471	0.01
5	100	0	464	0.19
6	100	0	436	0.01
7	100	0	546	0.13
8	100	0	560	0.00
9	100	0	569	0.01
10	100	0	512	0.01
11	100	0	483	0.03
12	100	0	480	0.01
13	100	0	464	0.00
14	100	0	423	0.01
15	100	0	414	0.01
16	100	0	431	0.08
17	100	0	468	0.03
18	100	0	446	0.01
19	100	0	443	0.01
20	100	0	477	0.00
21	100	0	506	0.01
22	100	0	547	0.02
23	100	0	595	0.00
24	100	0	594	0.00
25	100	0	505	0.01
26	100	0	521	0.00
27	100	0	544	0.00
28	100	0	524	0.03
29	100	0	578	0.02
30	100	0	577	0.02
31	100	0	522	0.01
32	38.77	-61.23	508	0.07
33	0	100	500	100.00
34	0	100	477	100.00
35	51.4	-48.6	497	0.03
36	100	0	487	0.00
37	100	0	481	0.01
38	100	0	476	0.00
39	100	0	500	0.02
40	100	0	474	0.00

41	100	0	464	0.00
42	100	0	480	0.00
43	100	0	518	0.00
44	100	0	513	0.06
45	100	0	506	0.02
46	100	0	499	0.01
47	100	0	475	0.00
48	100	0	497	0.00
49	100	0	539	0.04
50	100	0	531	0.01
51	100	0	574	0.11
52	100	0	555	0.01
53	100	0	581	0.02
54	100	0	524	0.00
55	100	0	520	0.00
56	100	0	551	0.01
57	100	0	513	0.01
58	100	0	522	0.00
59	100	0	521	0.07
60	100	0	493	0.05
61	100	0	476	0.00
62	100	0	544	0.00
63	100	0	561	0.01
64	100	0	594	0.09
65	100	0	568	0.03
66	100	0	532	0.02
67	100	0	565	0.15
68	100	0	532	0.00
69	100	0	489	0.01
70	100	0	467	0.12
71	100	0	455	0.09
72	100	0	496	0.05
73	100	0	546	0.21
74	100	0	549	0.04
75	100	0	462	0.02
76	100	0	502	0.01
77	100	0	533	0.02
78	100	0	533	0.03
79	100	0	532	0.08
80	100	0	535	0.01
81	100	0	538	0.02
82	100	0	533	0.02
83	100	0	532	0.01
84	100	0	545	0.07
85	100	0	531	0.20
86	100	0	505	0.02
87	100	0	514	0.02
88	100	0	490	0.05
89	100	0	416	0.01
90	100	0	389	0.03
91	100	0	473	0.01
92	100	0	550	0.03

Arbuthnot Latham Online and Mobile Banking (1 July 2025 to 30 September 2025)

Day	Availability Statistics				Performance Statistics	
	Online Banking		Mobile Banking		Online Banking	Mobile Banking
	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)
1	100	0	100.00	0	656	754
2	97.15	-2.85	100.00	0	668	767
3	100	0	100.00	0	661	752
4	100	0	100.00	0	585	662
5	99.88	-0.12	99.77	-0.23	640	669
6	100	0	4.24	-95.76	614	36
7	99.44	-0.56	53.62	-46.38	562	416
8	100	0	100.00	0	529	834
9	100	0	100.00	0	605	779
10	100	0	100.00	0	573	806
11	100	0	100.00	0	538	716
12	99.93	-0.07	100.00	0	551	736
13	100	0	100.00	0	556	668
14	100	0	100.00	0	577	748
15	100	0	100.00	0	569	654
16	100	0	100.00	0	583	696
17	100	0	100.00	0	571	726
18	100	0	99.93	-0.07	557	769
19	100	0	100.00	0	546	675
20	100	0	100.00	0	588	703
21	100	0	100.00	0	635	726
22	100	0	100.00	0	615	748
23	100	0	100.00	0	645	817
24	99.93	-0.07	100.00	0	628	817
25	100	0	100.00	0	539	803
26	100	0	100.00	0	515	715
27	100	0	100.00	0	537	868
28	100	0	100.00	0	566	735
29	100	0	99.93	-0.07	607	713
30	100	0	100.00	0	611	746
31	100	0	100.00	0	592	834
32	100	0	100.00	0	597	761
33	100	0	99.93	-0.07	563	788
34	99.86	-0.14	99.79	-0.21	549	689
35	100	0	100.00	0	624	715
36	100	0	100.00	0	615	824
37	100	0	100.00	0	604	757
38	100	0	100.00	0	638	833
39	100	0	100.00	0	624	900
40	100	0	100.00	0	579	767
41	100	0	100.00	0	552	699
42	100	0	100.00	0	577	830
43	100	0	100.00	0	546	731
44	100	0	100.00	0	562	765
45	100	0	100.00	0	598	788
46	100	0	100.00	0	613	938
47	100	0	100.00	0	569	848
48	100	0	100.00	0	602	838

49	100	0	100.00	0	664	751
50	100	0	100.00	0	634	839
51	100	0	100.00	0	682	837
52	100	0	100.00	0	793	832
53	100	0	100.00	0	748	828
54	100	0	100.00	0	627	855
55	100	0	100.00	0	583	780
56	100	0	100.00	0	589	834
57	100	0	100.00	0	692	739
58	100	0	100.00	0	627	765
59	100	0	100.00	0	580	859
60	100	0	100.00	0	595	812
61	96.18	-3.82	99.93	-0.07	548	739
62	100	0	100.00	0	597	883
63	100	0	100.00	0	666	905
64	100	0	100.00	0	622	855
65	100	0	100.00	0	619	769
66	100	0	100.00	0	604	864
67	100	0	100.00	0	577	833
68	99.84	-0.16	99.84	-0.16	575	896
69	100	0	100.00	0	531	777
70	100	0	100.00	0	548	749
71	100	0	100.00	0	587	807
72	100	0	100.00	0	580	823
73	100	0	100.00	0	599	830
74	100	0	100.00	0	597	813
75	100	0	100.00	0	510	735
76	100	0	100.00	0	520	803
77	100	0	100.00	0	588	861
78	100	0	100.00	0	593	856
79	100	0	100.00	0	624	905
80	100	0	100.00	0	595	864
81	100	0	100.00	0	607	870
82	100	0	100.00	0	571	934
83	100	0	100.00	0	587	877
84	100	0	100.00	0	610	906
85	100	0	100.00	0	592	863
86	100	0	100.00	0	493	811
87	100	0	100.00	0	552	879
88	100	0	100.00	0	514	830
89	100	0	100.00	0	448	880
90	100	0	100.00	0	476	859
91	100	0	100.00	0	618	842
92	100	0	100.00	0	627	873