



ARBUTHNOT LATHAM

Bankers since 1833

## Digital Performance Statistics

### Arbuthnot Latham Open Banking (1 January 2026 to 31 March 2026)

Day	Availability Statistics		Performance Statistics	
	Uptime (%)	Downtime (%)	Dedicated Interface	
			AISP response (milliseconds)	Error response rate (%)
1	100	0	590	0.01
2	100	0	566	0.02
3	100	0	559	0.01
4	100	0	612	0.01
5	100	0	579	0.02
6	100	0	546	0.02
7	100	0	549	0.01
8	100	0	546	0.01
9	100	0	538	0.02
10	100	0	514	0.02
11	100	0	521	0.01
12	100	0	527	0.01
13	100	0	594	0.01
14	100	0	574	0.01
15	100	0	544	0.02
16	100	0	539	0.01
17	100	0	544	0.01
18	100	0	543	0.01
19	100	0	544	0.01
20	100	0	547	0.02
21	100	0	582	0.08
22	100	0	553	0.38
23	100	0	573	0.05
24	100	0	572	0.04
25	100	0	568	0.04
26	100	0	575	0.04
27	100	0	581	0.03
28	100	0	587	0.04
29	100	0	602	0.03
30	100	0	560	0.00
31	100	0	391	0.00
32	0.07	-99.93	0	0.00
33	100	0	480	0.02
34	100	0	383	0.03
35	100	0	407	0.04
36	100	0	502	0.00
37	100	0	546	0.01
38	100	0	549	0.00
39	100	0	558	0.00
40	100	0	549	0.01

41	100	0	537	0.01
42	100	0	553	0.01
43	100	0	510	0.00
44	100	0	455	0.00
45	100	0	489	0.00
46	100	0	464	0.00
47	100	0	441	0.11
48	100	0	443	0.06
49	100	0	422	0.01
50	100	0	421	0.00
51	100	0	424	0.21
52	100	0	446	0.01
53	100	0	458	0.00
54	100	0	483	0.01
55	100	0	487	0.04
56	100	0	495	0.02
57	100	0	501	0.12
58	100	0	459	0.02
59	100	0	497	0.00
60	100	0	502	0.00
61	100	0	511	0.01
62	100	0	531	0.00
63	100	0	531	0.01
64	100	0	534	0.02
65	100	0	532	0.00
66	100	0	546	0.00
67	100	0	528	0.00
68	100	0	529	0.04
69	100	0	543	0.03
70	100	0	547	0.00
71	100	0	546	3.98
72	100	0	551	0.00
73	100	0	616	0.00
74	100	0	561	0.00
75	100	0	513	0.00
76	100	0	547	0.04
77	100	0	582	0.02
78	100	0	589	0.07
79	100	0	583	0.15
80	100	0	586	0.00
81	100	0	561	0.00
82	100	0	546	0.01
83	100	0	544	0.00
84	100	0	553	0.00
85	100	0	540	0.00
86	100	0	540	0.07
87	100	0	529	0.04
88	100	0	520	0.00
89	100	0	529	0.00
90	100	0	529	0.01

**Arbuthnot Latham Online and Mobile Banking (1 January 2026 to 31 March 2026)**

Day	Availability Statistics				Performance Statistics	
	Online Banking		Mobile Banking		Online Banking	Mobile Banking
	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)
1	100.00	0	100.00	0	819	618
2	100.00	0	100.00	0	821	622
3	100.00	0	99.93	-0.07	646	548
4	99.93	-0.07	100.00	0	772	646
5	99.86	-0.14	100.00	0	793	680
6	99.72	-0.28	100.00	0	601	636
7	100.00	0	100.00	0	602	629
8	100.00	0	100.00	0	613	643
9	100.00	0	100.00	0	638	654
10	100.00	0	100.00	0	575	655
11	100.00	0	100.00	0	544	602
12	100.00	0	100.00	0	575	616
13	100.00	0	100.00	0	557	620
14	100.00	0	100.00	0	606	583
15	100.00	0	100.00	0	631	542
16	100.00	0	100.00	0	624	553
17	100.00	0	100.00	0	589	547
18	100.00	0	100.00	0	591	544
19	100.00	0	100.00	0	610	549
20	100.00	0	100.00	0	613	554
21	100.00	0	100.00	0	597	559
22	100.00	0	100.00	0	612	600
23	100.00	0	100.00	0	639	646
24	100.00	0	100.00	0	592	627
25	100.00	0	100.00	0	584	619
26	100.00	0	100.00	0	607	597
27	100.00	0	100.00	0	628	576
28	100.00	0	100.00	0	659	586
29	100.00	0	100.00	0	655	616
30	100.00	0	100.00	0	612	618
31	100.00	0	100.00	0	476	460
32	100.00	0	100.00	0	530	453
33	100.00	0	100.00	0	579	447
34	100.00	0	100.00	0	597	398
35	100.00	0	100.00	0	620	394
36	100.00	0	100.00	0	606	415
37	100.00	0	100.00	0	565	469
38	99.86	-0.14	100.00	0	550	484
39	99.93	-0.07	100.00	0	563	478
40	100.00	0	100.00	0	586	472
41	100.00	0	100.00	0	598	470
42	100.00	0	100.00	0	616	484
43	100.00	0	100.00	0	544	458
44	100.00	0	100.00	0	558	448
45	100.00	0	100.00	0	537	462
46	100.00	0	100.00	0	530	530
47	100.00	0	100.00	0	565	467

48	100.00	0	100.00	0	598	598
49	100.00	0	100.00	0	560	560
50	100.00	0	100.00	0	565	487
51	100.00	0	100.00	0	603	489
52	100.00	0	100.00	0	551	537
53	100.00	0	100.00	0	531	578
54	100.00	0	100.00	0	551	562
55	100.00	0	100.00	0	544	556
56	100.00	0	100.00	0	561	559
57	98.68	-1.32	99.65	-0.35	591	544
58	100.00	0	100.00	0	527	438
59	100.00	0	100.00	0	520	446
60	100.00	0	100.00	0	520	469
61	100.00	0	100.00	0	582	476
62	100.00	0	100.00	0	578	452
63	100.00	0	100.00	0	569	464
64	100.00	0	100.00	0	553	453
65	100.00	0	100.00	0	573	478
66	99.93	-0.07	74.81	-25.19	529	362
67	100.00	0	73.22	-26.78	520	341
68	100.00	0	88.45	-11.55	577	409
69	100.00	0	100.00	0	590	446
70	100.00	0	100.00	0	624	438
71	99.51	-0.49	99.65	-0.35	633	445
72	100.00	0	100.00	0	627	451
73	100.00	0	100.00	0	607	430
74	100.00	0	100.00	0	604	436
75	99.92	-0.08	99.77	-0.23	650	449
76	100.00	0	100.00	0	678	467
77	100.00	0	100.00	0	695	433
78	100.00	0	100.00	0	694	423
79	100.00	0	100.00	0	680	417
80	100.00	0	100.00	0	635	427
81	100.00	0	100.00	0	631	442
82	100.00	0	100.00	0	698	441
83	100.00	0	100.00	0	672	430
84	100.00	0	100.00	0	686	441
85	100.00	0	100.00	0	694	464
86	100.00	0	100.00	0	756	476
87	100.00	0	100.00	0	683	468
88	100.00	0	100.00	0	659	448
89	100.00	0	100.00	0	704	457
90	100.00	0	100.00	0	671	471