



ARBUTHNOT LATHAM

Bankers since 1833

Digital Performance Statistics

Arbuthnot Latham Open Banking (1 April 2022 to 30 June 2022)

Day	Availability Statistics		Performance Statistics	
	Uptime (%)	Downtime (%)	Dedicated Interface	
			AISP response (milliseconds)	Error response rate (%)
1	100	0	484	9.68
2	100	0	487	9.78
3	100	0	494	8.29
4	100	0	488	10.40
5	100	0	577	8.99
6	99.93	-0.07	1160	8.99
7	100	0	468	12.21
8	100	0	467	10.43
9	100	0	445	8.85
10	99.93	-0.07	449	9.20
11	100	0	446	9.13
12	100	0	435	20.93
13	100	0	457	30.46
14	100	0	478	34.09
15	100	0	469	32.19
16	100	0	480	33.74
17	100	0	541	34.83
18	99.44	-0.56	527	33.76
19	100	0	522	32.62
20	100	0	516	31.68
21	99.17	-0.83	582	30.46
22	100	0	503	23.36
23	100	0	477	30.10
24	100	0	494	30.63
25	100	0	472	22.15
26	100	0	470	19.38
27	100	0	495	19.11
28	100	0	482	21.38
29	100	0	448	16.90
30	100	0	458	21.25
31	100	0	489	21.80
32	100	0	451	20.04
33	100	0	511	17.56
34	100	0	490	16.95
35	97.75	-2.25	537	16.26
36	100	0	546	13.02
37	95.21	-4.79	1190	22.21
38	100	0	545	15.61

39	100	0	578	89.59
40	100	0	562	14.83
41	100	0	517	90.11
42	100	0	506	15.79
43	100	0	509	15.83
44	100	0	486	16.73
45	100	0	511	16.87
46	100	0	529	89.70
47	100	0	509	14.47
48	99.93	-0.07	533	14.19
49	100	0	502	15.50
50	100	0	486	14.82
51	100	0	433	16.42
52	100	0	451	16.89
53	100	0	435	91.74
54	100	0	446	19.14
55	100	0	475	19.72
56	100	0	473	20.62
57	100	0	470	19.20
58	100	0	508	18.74
59	100	0	551	21.65
60	100	0	588	91.75
61	100	0	548	3.38
62	100	0	501	17.12
63	100	0	514	17.57
64	100	0	510	17.15
65	100	0	514	18.25
66	100	0	513	18.16
67	100	0	530	90.12
68	100	0	530	15.84
69	100	0	526	14.45
70	100	0	520	14.84
71	100	0	534	14.10
72	100	0	494	16.81
73	100	0	487	16.41
74	100	0	500	93.52
75	100	0	539	13.04
76	100	0	517	12.93
77	100	0	549	12.17
78	100	0	541	11.72
79	100	0	493	13.45
80	99.93	-0.07	499	14.03
81	100	0	494	92.89
82	100	0	488	11.72
83	100	0	525	11.49
84	100	0	541	11.89
85	100	0	509	11.74
86	99.93	-0.07	519	12.67
87	100	0	541	13.00
88	100	0	561	92.67
89	100	0	538	10.51
90	100	0	549	11.49
91	100	0	616	11.42

Arbuthnot Latham Online and Mobile Banking (1 April 2022 to 30 June 2022)

Day	Availability Statistics				Performance Statistics	
	Online Banking		Mobile Banking		Online Banking	Mobile Banking
	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)
1	100	0	100.00	0	865	363
2	99.93	-0.07	100.00	0	877	370
3	100	0	100.00	0	1010	366
4	100	0	100.00	0	895	369
5	100	0	100.00	0	918	411
6	99.58	-0.42	99.51	-0.49	1730	954
7	100	0	100.00	0	1080	414
8	100	0	100.00	0	1080	407
9	100	0	100.00	0	1080	399
10	100	0	100.00	0	1040	391
11	100	0	100.00	0	1120	400
12	100	0	100.00	0	1180	424
13	100	0	100.00	0	1230	436
14	100	0	100.00	0	1260	414
15	100	0	100.00	0	1130	410
16	100	0	100.00	0	1120	427
17	100	0	100.00	0	1140	395
18	100	0	100.00	0	1180	386
19	100	0	100.00	0	1210	388
20	100	0	100.00	0	1180	384
21	98.68	-1.32	99.31	-0.69	1170	442
22	100	0	100.00	0	1130	362
23	100	0	100.00	0	1070	331
24	100	0	100.00	0	1040	357
25	100	0	100.00	0	1100	368
26	100	0	100.00	0	1150	357
27	100	0	100.00	0	1150	370
28	100	0	100.00	0	1170	403
29	100	0	100.00	0	1350	380
30	100	0	100.00	0	1290	382
31	100	0	100.00	0	1360	393
32	100	0	100.00	0	1050	383
33	100	0	100.00	0	1050	393
34	100	0	100.00	0	1300	394
35	98.47	1.523	97.77	-2.23	1210	451
36	100	0	100.00	0	1230	381
37	100	0	100.00	0	1280	366
38	100	0	100.00	0	1280	384
39	100	0	100.00	0	1270	376
40	100	0	100.00	0	1190	377
41	100	0	100.00	0	1180	349
42	100	0	100.00	0	1260	337
43	100	0	100.00	0	1360	324
44	100	0	99.86	-0.14	1350	312
45	100	0	100.00	0	1370	313
46	100	0	100.00	0	1390	312

47	99.72	-0.28	100.00	0	1380	330
48	100	0	99.93	-0.07	1290	351
49	100	0	100.00	0	1210	471
50	100	0	96.84	-3.16	1240	610
51	100	0	96.46	-3.54	1240	351
52	100	0	96.56	-3.44	1240	335
53	100	0	95.80	-4.2	1270	344
54	100	0	100.00	0	1300	331
55	100	0	100.00	0	1370	316
56	100	0	100.00	0	1370	328
57	100	0	100.00	0	1330	333
58	100	0	100.00	0	1130	318
59	100	0	100.00	0	928	328
60	100	0	100.00	0	869	333
61	100	0	100.00	0	883	338
62	100	0	100.00	0	970	341
63	100	0	100.00	0	1110	336
64	100	0	100.00	0	1160	314
65	100	0	100.00	0	1210	323
66	100	0	100.00	0	1120	323
67	100	0	100.00	0	1100	327
68	100	0	100.00	0	1070	325
69	100	0	100.00	0	968	336
70	100	0	100.00	0	924	346
71	100	0	100.00	0	971	365
72	100	0	100.00	0	931	376
73	100	0	100.00	0	892	386
74	100	0	100.00	0	963	394
75	100	0	100.00	0	1200	329
76	100	0	100.00	0	1240	310
77	100	0	100.00	0	1090	334
78	99.93	-0.07	100.00	0	1000	374
79	100	0	100.00	0	1040	367
80	99.86	-0.14	99.86	-0.14	1020	363
81	100	0	100.00	0	1040	347
82	99.93	-0.07	100.00	0	1100	342
83	99.86	-0.14	100.00	0	1290	350
84	99.79	-0.21	100.00	0	1360	344
85	100	0	100.00	0	1370	345
86	100	0	100.00	0	1330	335
87	100	0	100.00	0	1430	358
88	100	0	100.00	0	1550	383
89	99.93	-0.07	100.00	0	1530	401
90	100	0	100.00	0	1270	385
91	100	0	100.00	0	1150	383