



ARBUTHNOT LATHAM

Bankers since 1833

Digital Performance Statistics

Arbuthnot Latham Open Banking (1 April 2025 to 30 June 2025)

Day	Availability Statistics		Performance Statistics	
	Uptime (%)	Downtime (%)	Dedicated Interface	
			AISP response (milliseconds)	Error response rate (%)
1	100	0	605	0.05
2	100	0	582	0.02
3	100	0	558	0.02
4	100	0	527	0.02
5	100	0	534	0.02
6	100	0	550	0.02
7	100	0	615	0.02
8	100	0	625	0.08
9	100	0	627	0.03
10	100	0	614	0.02
11	100	0	574	0.02
12	100	0	575	0.02
13	100	0	645	0.02
14	100	0	647	0.03
15	100	0	650	0.02
16	100	0	629	0.01
17	100	0	610	0.02
18	100	0	614	0.03
19	100	0	664	0.01
20	100	0	616	0.01
21	100	0	617	0.01
22	100	0	610	0.01
23	100	0	614	0.02
24	99.98	-0.02	652	0.02
25	100	0	642	0.01
26	100	0	621	0.00
27	100	0	600	0.01
28	100	0	605	0.00
29	100	0	640	0.00
30	100	0	644	0.01
31	100	0	564	0.00
32	100	0	582	0.01
33	100	0	582	0.00
34	100	0	579	0.00
35	100	0	589	0.00
36	100	0	593	0.01
37	100	0	584	0.05
38	100	0	694	0.03
39	100	0	632	0.01
40	100	0	666	0.00

41	100	0	738	0.00
42	100	0	676	0.00
43	100	0	647	0.01
44	100	0	588	0.00
45	100	0	571	0.01
46	100	0	559	0.02
47	100	0	533	0.13
48	100	0	467	0.00
49	100	0	463	0.01
50	100	0	505	0.01
51	100	0	600	0.02
52	100	0	617	0.04
53	100	0	570	0.00
54	100	0	544	0.00
55	100	0	514	0.00
56	100	0	509	0.00
57	100	0	554	0.01
58	100	0	550	0.00
59	100	0	568	0.02
60	100	0	609	0.05
61	100	0	618	0.00
62	100	0	564	0.00
63	100	0	548	0.09
64	100	0	555	0.01
65	100	0	498	0.01
66	100	0	473	0.01
67	100	0	479	0.01
68	100	0	490	0.01
69	100	0	546	0.00
70	100	0	584	0.00
71	100	0	566	0.00
72	100	0	600	0.00
73	100	0	649	0.01
74	100	0	566	0.03
75	100	0	523	0.01
76	100	0	524	0.00
77	100	0	526	0.02
78	100	0	551	0.03
79	100	0	524	0.02
80	100	0	542	0.00
81	100	0	555	0.01
82	100	0	559	0.00
83	100	0	565	0.01
84	100	0	581	0.01
85	100	0	600	0.05
86	100	0	598	0.03
87	100	0	596	0.06
88	100	0	507	0.01
89	100	0	433	0.01
90	100	0	438	0.01
91	100	0	462	0.04

Arbuthnot Latham Online and Mobile Banking (1 April 2025 to 30 June 2025)

Day	Availability Statistics				Performance Statistics	
	Online Banking		Mobile Banking		Online Banking	Mobile Banking
	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)
1	100	0	100.00	0	596	709
2	100	0	100.00	0	509	743
3	100	0	100.00	0	500	698
4	100	0	100.00	0	621	628
5	99.86	-0.14	99.44	-0.56	454	618
6	100	0	100.00	0	463	623
7	100	0	100.00	0	547	675
8	100	0	100.00	0	595	722
9	100	0	100.00	0	539	720
10	100	0	100.00	0	560	684
11	100	0	100.00	0	540	674
12	100	0	100.00	0	483	648
13	100	0	100.00	0	487	658
14	100	0	100.00	0	512	698
15	100	0	100.00	0	495	639
16	100	0	100.00	0	482	655
17	95.56	-4.44	96.74	-3.26	537	750
18	100	0	100.00	0	507	628
19	100	0	100.00	0	488	711
20	100	0	100.00	0	459	634
21	100	0	100.00	0	455	640
22	100	0	100.00	0	541	667
23	100	0	100.00	0	536	653
24	100	0	100.00	0	513	615
25	100	0	100.00	0	526	613
26	100	0	100.00	0	488	605
27	100	0	100.00	0	485	604
28	100	0	100.00	0	507	624
29	100	0	100.00	0	523	711
30	100	0	100.00	0	475	697
31	100	0	100.00	0	479	702
32	100	0	100.00	0	502	675
33	100	0	99.93	-0.07	473	650
34	100	0	100.00	0	474	683
35	100	0	100.00	0	486	627
36	100	0	100.00	0	530	673
37	100	0	100.00	0	504	644
38	76.09	-23.91	100.00	0	1350	1310
39	10.23	-89.77	94.44	-5.56	318	722
40	67.94	-32.06	100.00	0	411	727
41	100	0	100.00	0	646	846
42	100	0	100.00	0	683	840
43	100	0	100.00	0	542	787
44	100	0	100.00	0	473	845
45	100	0	100.00	0	568	794
46	99.79	-0.21	100.00	0	594	808
47	100	0	100.00	0	570	806
48	100	0	100.00	0	554	681

49	100	0	100.00	0	577	660
50	99.93	-0.07	100.00	0	645	659
51	100	0	100.00	0	587	753
52	100	0	100.00	0	591	742
53	100	0	100.00	0	560	636
54	100	0	100.00	0	493	653
55	100	0	100.00	0	529	666
56	100	0	100.00	0	515	615
57	100	0	100.00	0	548	685
58	100	0	100.00	0	513	652
59	100	0	100.00	0	548	747
60	100	0	99.93	-0.07	568	825
61	99.86	-0.14	100.00	0	542	966
62	100	0	100.00	0	478	869
63	100	0	100.00	0	482	740
64	100	0	100.00	0	518	639
65	100	0	100.00	0	512	634
66	100	0	100.00	0	536	702
67	100	0	100.00	0	536	807
68	99.93	-0.07	99.86	-0.14	484	655
69	99.93	-0.07	100.00	0	524	751
70	100	0	100.00	0	538	761
71	100	0	100.00	0	562	706
72	100	0	100.00	0	554	736
73	100	0	100.00	0	571	731
74	100	0	100.00	0	577	676
75	100	0	100.00	0	527	792
76	100	0	100.00	0	514	715
77	100	0	100.00	0	578	687
78	100	0	100.00	0	604	815
79	100	0	100.00	0	527	751
80	100	0	100.00	0	537	750
81	100	0	100.00	0	510	696
82	100	0	100.00	0	492	794
83	100	0	100.00	0	492	771
84	100	0	100.00	0	519	736
85	100	0	100.00	0	533	704
86	100	0	100.00	0	518	813
87	100	0	100.00	0	544	819
88	100	0	100.00	0	646	715
89	99.86	-0.14	100.00	0	673	729
90	100	0	100.00	0	617	732
91	100	0	90.14	-9.86	645	737