



ARBUTHNOT LATHAM

Bankers since 1833

Digital Performance Statistics

Arbuthnot Latham Open Banking (1 July 2024 to 30 September 2024)

Day	Availability Statistics		Performance Statistics	
	Uptime (%)	Downtime (%)	Dedicated Interface	
			AISP response (milliseconds)	Error response rate (%)
1	99.86	-0.14	639	0.07
2	100	0	603	0.06
3	100	0	629	0.05
4	100	0	580	0.10
5	100	0	650	0.31
6	100	0	655	0.65
7	100	0	550	0.04
8	100	0	583	0.12
9	98.06	-1.94	573	0.13
10	100	0	599	0.06
11	100	0	558	0.09
12	100	0	615	0.06
13	100	0	608	0.04
14	100	0	613	0.04
15	100	0	568	0.18
16	100	0	570	0.04
17	100	0	594	0.06
18	100	0	590	0.24
19	100	0	555	0.03
20	100	0	604	0.03
21	100	0	630	0.03
22	100	0	603	0.25
23	100	0	627	0.13
24	100	0	615	0.13
25	99.93	-0.07	605	2.27
26	100	0	644	0.11
27	100	0	608	0.23
28	100	0	587	0.13
29	100	0	603	0.25
30	100	0	595	0.50
31	100	0	583	0.34
32	100	0	591	0.22
33	100	0	575	0.21
34	100	0	592	0.22
35	100	0	587	0.37
36	100	0	574	0.31
37	100	0	557	0.18
38	100	0	543	0.20
39	100	0	513	0.25
40	100	0	529	0.16

41	100	0	531	0.11
42	100	0	577	0.09
43	100	0	541	0.14
44	100	0	587	0.07
45	100	0	590	0.16
46	100	0	607	0.28
47	100	0	594	0.14
48	100	0	584	0.15
49	100	0	611	0.15
50	100	0	558	0.14
51	93.4	-6.6	556	0.14
52	100	0	560	0.16
53	100	0	588	0.18
54	100	0	582	0.25
55	100	0	581	0.14
56	100	0	600	0.11
57	100	0	582	0.11
58	100	0	611	0.08
59	100	0	639	0.07
60	100	0	649	0.07
61	99.58	-0.42	638	0.20
62	100	0	601	0.19
63	100	0	606	0.13
64	100	0	602	0.17
65	100	0	582	0.18
66	100	0	563	0.19
67	100	0	566	0.14
68	99.93	-0.07	566	0.12
69	92.71	-7.29	559	0.12
70	100	0	573	0.14
71	100	0	570	0.13
72	100	0	628	0.11
73	100	0	614	0.23
74	100	0	567	0.09
75	100	0	575	0.07
76	100	0	558	0.10
77	100	0	545	0.06
78	100	0	550	0.08
79	100	0	548	0.06
80	100	0	537	0.09
81	100	0	528	0.05
82	99.86	-0.14	548	0.18
83	100	0	527	0.05
84	100	0	554	0.15
85	100	0	528	0.06
86	100	0	529	0.07
87	100	0	564	0.30
88	100	0	564	0.15
89	100	0	566	0.15
90	100	0	571	0.16
91	100	0	575	0.14
92	100	0	575	0.16

Arbuthnot Latham Online and Mobile Banking (1 July 2024 to 30 September 2024)

Day	Availability Statistics				Performance Statistics	
	Online Banking		Mobile Banking		Online Banking	Mobile Banking
	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)
1	98.19	-1.81	100.00	0	606	502
2	100	0	100.00	0	538	492
3	100	0	100.00	0	500	491
4	100	0	100.00	0	513	504
5	98.19	-1.81	97.64	-2.36	499	504
6	100	0	83.51	-16.49	430	352
7	100	0	100.00	0	424	449
8	100	0	100.00	0	501	478
9	92.78	-7.22	92.85	-7.15	497	464
10	100	0	100.00	0	520	460
11	100	0	100.00	0	512	444
12	100	0	100.00	0	510	438
13	100	0	100.00	0	461	445
14	100	0	100.00	0	462	443
15	100	0	100.00	0	479	418
16	100	0	100.00	0	433	398
17	100	0	100.00	0	449	407
18	100	0	100.00	0	480	404
19	100	0	100.00	0	444	439
20	100	0	100.00	0	454	445
21	100	0	100.00	0	468	465
22	100	0	100.00	0	443	447
23	100	0	100.00	0	476	460
24	100	0	100.00	0	443	446
25	100	0	100.00	0	459	454
26	100	0	100.00	0	461	441
27	100	0	100.00	0	462	423
28	100	0	100.00	0	449	432
29	100	0	100.00	0	486	445
30	100	0	100.00	0	485	476
31	100	0	100.00	0	512	498
32	100	0	100.00	0	545	483
33	100	0	100.00	0	478	420
34	100	0	100.00	0	445	392
35	100	0	99.93	-0.07	404	397
36	100	0	100.00	0	421	450
37	100	0	100.00	0	452	466
38	100	0	100.00	0	492	449
39	100	0	100.00	0	483	449
40	100	0	100.00	0	443	460
41	100	0	100.00	0	438	425
42	100	0	100.00	0	469	437
43	100	0	100.00	0	519	437
44	100	0	100.00	0	463	444
45	100	0	100.00	0	491	472
46	100	0	100.00	0	460	479
47	100	0	100.00	0	399	460
48	98.82	-1.18	90.91	-9.09	430	461

49	100	0	100.00	0	469	465
50	100	0	100.00	0	439	437
51	85.69	-14.31	85.69	-14.31	405	427
52	100	0	100.00	0	427	431
53	100	0	100.00	0	486	464
54	100	0	100.00	0	519	499
55	100	0	100.00	0	478	503
56	100	0	100.00	0	451	465
57	100	0	100.00	0	450	451
58	98.96	-1.04	100.00	0	535	518
59	100	0	100.00	0	494	480
60	100	0	100.00	0	501	484
61	100	0	100.00	0	522	490
62	100	0	100.00	0	444	488
63	100	0	100.00	0	461	485
64	100	0	100.00	0	478	497
65	100	0	100.00	0	466	516
66	4.21	-95.79	100.00	0	18	469
67	0	-100	100.00	0	0	405
68	0	-100	100.00	0	0	456
69	0	-100	90.07	-9.93	0	424
70	0	-100	100.00	0	0	476
71	14.88	-85.12	100.00	0	78	479
72	100	0	100.00	0	489	504
73	94.51	-5.49	94.58	-5.42	464	492
74	100	0	100.00	0	459	447
75	100	0	100.00	0	477	465
76	100	0	100.00	0	462	444
77	100	0	100.00	0	459	428
78	100	0	100.00	0	513	447
79	100	0	100.00	0	505	464
80	100	0	100.00	0	513	474
81	100	0	100.00	0	490	510
82	100	0	100.00	0	494	456
83	100	0	100.00	0	456	459
84	100	0	100.00	0	468	459
85	100	0	99.93	-0.07	490	434
86	100	0	100.00	0	464	431
87	100	0	100.00	0	470	447
88	100	0	100.00	0	463	463
89	100	0	100.00	0	438	480
90	100	0	100.00	0	415	473
91	100	0	100.00	0	412	444
92	100	0	100.00	0	471	444